

**YOUR ONE-STOP SOURCE
FOR EMS BILLING SERVICES**



FULL REVENUE CYCLE MANAGEMENT

INTEGRATIONS & AUTOMATION:

With all the moving parts of the billing process, it's beneficial that all your systems are automated & integrated so there is **no extra wait time for your returns**. Our world-class EPCR is fast, easy-to-use, works offline, & submits your PCRs to billing automatically. We utilize top-of-the-line API's & other services to match your patients to the proper insurance information. Our portals and reporting allow tight track of all aspects of the billing process.

TOTAL COMPLIANCE:

Let us help you with the needs to secure patient data and deal with constantly changing Medicare & government requirements. Our team of experts stay up to date with Medicare training and HIPAA certifications & our systems are also run on the most current and secure paradigms and platforms.



CODING & CLAIMS:

Our Flexible & dynamic ePCR platform has **advanced validations** to ensure the information is clean coming into the billing cycle. After our platform has validated the chart for accuracy our team of experts manually analyze the chart for compliance and accuracy, if there are any problems, charts can immediately be sent back to the provide for correction.

This makes sure that most claims are **submitted within 24 hours** of the chart being locked. We continuously track claims in our systems to make sure that they are on track for approval. Denials are promptly handled with re-submissions or appeals.

PAYMENT PROCESSING:

We offer a full range of payment processing so you can accept multiple types of payment from patients and payers - including credit card, cash, ACH, and direct deposit.

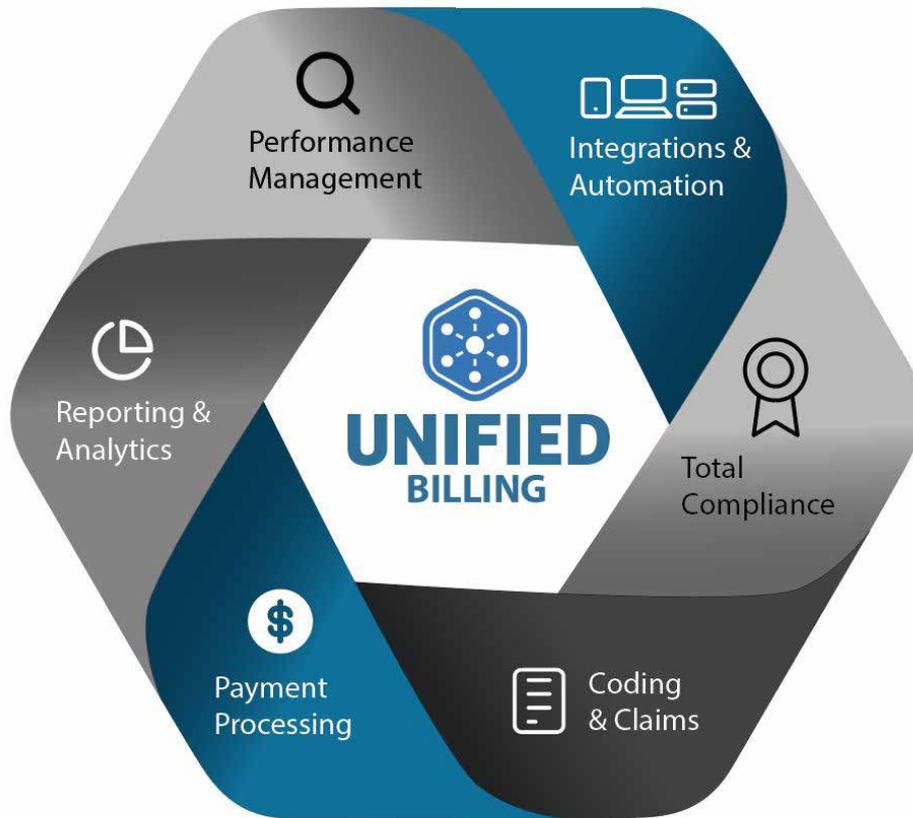
To put it simply, we collect payments from multiple sources & combine them into one deposit into your account so you can concentrate on running your business.

REPORTING & ANALYTICS:

With Unified Billing, you will enjoy a mobile friendly dashboard where you can keep an eye on things like payer analysis, revenues by payer type, bill-to mix, outstanding receivables, invoice ages, and much more. On top of that, we also send automated reports via email on a recurring basis.

PERFORMANCE MANAGEMENT

At Unified billing, just going through the motions is not good enough. & every part of the billing process is tracked. We pride ourselves on techniques that increase billability like incident tracking, denial audits, so we can continuously reduce leakage and increase bottom-line revenue.



UNIFIED BILLING FEATURES

PERSONAL TOUCH:

Our billing experts employ manual reviews, regular agency follow ups, and courtesy calls for things like patient follow-ups, claims follow-ups, and old AR follow-ups.

SECURE & RELIABLE TECHNOLOGY:

We use the most current, up to date, secure technology.

EPCR INTEGRATION:

Use our fast, easy-to-use, customizable for any agency ePCR.

FLEXIBLE PAYMENT OPTIONS:

We offer a full range of payment processing so you can accept multiple types of payment from patients & payers - including credit card, cash, ACH, and direct deposit.

NO INSTALLATION NECESSARY

You don't need to be an IT expert to start using our platform, simply log in and start using it.

FULL AGENCY ACCESS:

Agencies get full access to all their tools and analytics in one place.



EPCR INTEGRATION:

Our ePCR is configurable to any agency. Custom clinical and medicare validations and requirements makes sure the information is correct the first time and get submitted to billing the same day.



24/7 SUPPORT:

Multiple avenues of support, including live help chat and dedicated EMS Liaisons.



FULL AUDIT TRAIL:

All steps in the billing process are chronologically tracked and logged for retrospective audits.



INSURANCE VERIFICATION:

We utilize various API's and other tools to verify your patients' insurance information.



BETTER BILLABILITY:

We perform periodic reviews of all denials to identify areas of improvement and improve overall billability.



DEDICATED TEAM:

You will get a dedicated, concierge style, one-on-one EMS Billing Liaison to initially get you up & running. & then on an on-going basis, work with you to maximize your billability.



NO SERVERS TO MANAGE

Our platform works in the secure cloud, no servers to secure and manage.



EPCR BILLING WORKFLOW:

Our billing workflow allows us to send the chart back to providers (and alert them) so they can fix any problems before they leave their shift.



24HR CLAIM SUBMISSION:

Using our integrated technology, most claims are submitted within 24 hours of the chart being locked.



AD HOC ANALYTICS:

Our ad hoc analytics engine allows you to create custom reports when you need them on the fly.



DELIVERED REPORTS:

Subscribe to billing reports to be sent to your inbox on a regular basis.



CODE SCRUBBING:

Our system validates the ICD-10 codes, and "scrubs" the codes with a coding "crosswalk" to other coding systems, such as CPT, DRG, and HCPCS.



ELECTRONIC CLAIM SUBMISSION:

With electronic claim submission, your claims will be submitted faster and tracked with ease.



DEVICE SECURITY

Easily Manage which devices can access your account.



CLAIM FOLLOW UP:

Aging claims will receive multiple follow up options including mail, phone, and email.

HIPAA COMPLIANT:

Keep your patient information secure with our HIPAA compliant practices and systems.

EASY TO MANAGE

Admins enjoy a clean and simple interface that is easy to read, find what you need, and manage your account.

MEDICARE COMPLIANT:

Our team and technology is always keeping up with the ever-changing healthcare landscape.

CONTINUOUS AUDITING:

We will audit your account against local and federal guidelines on a regular basis.

FLEXIBLE PARTNERSHIP:

INTEGRATED TECHNOLOGY SERVICES:

- ✔ PCR
- ✔ Dashboards
- ✔ Digital Tracking
- ✔ Integrations
- ✔ Reporting

HYBRID SOLUTIONS AND OVERSIGHT:

- ✔ Technology Integrations
- ✔ Billing Experts Oversight
- ✔ Training
- ✔ Education
- ✔ Auditing

TOTAL CYCLE MANAGEMENT:

- ✔ Software integration
- ✔ Coding
- ✔ Claims
- ✔ Cash Posting
- ✔ Compliance
- ✔ Reporting & Assessment

TAILORED BILLING SOLUTIONS

Every agency is different, we will work with you to find the best solution for you whether you are small, large, a private service, non-emergent, volunteer, or government agency.