CloudPCR
by UNIFIED

A SINGULAR PCR PLATFORM THAT WORKS OFFLINE ON ANY DEVICE

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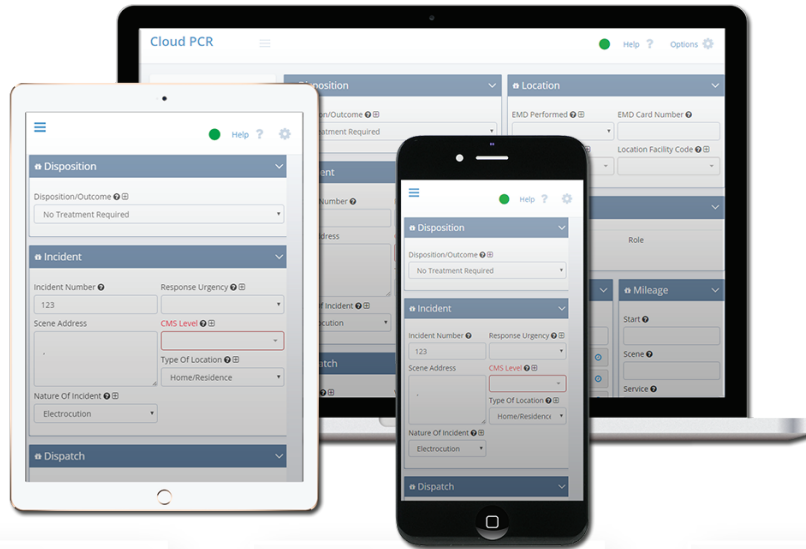
Easy to Use

- Quick to Trial
- Rapid Deployment
- Easy to Learn
- 5-min Chart Times
- Easy to Manage

Customizable

- No Code Administration
- Edit Drop Downs
- Change Requirements
- Hide Blank Feilds
- Multiple Forms For Multiple Users
- Customized QA Dashboard
- Custom Reports

Customer Service

- Dedicated EMS Liaisons
- 24/7 Help Chat
- In-App Help AI
- Help Videos
- Help Articles
- Customized QA Dashboard

OFFLINE WITH AUTOSYNC

Never lose a PCR to a bad connection again. CloudPCR by Unified works offline & automatically syncs to the central database when online.

✔ The ONLY offline-web ePCR on the market

✔ Chart from anywhere, even in remote rural areas

✔ The apps installs in your browser seamlessly, no permissions needed

CUSTOMIZABLE FORM

Our easy form editor allows you to modify the ePCR form without knowing any code.

✔ Hide unnecessary fields on the PCR

✔ Add or remove the dropdown optionst

✔ Change which fields are required

✔ Set field value defaults in the PCR

✔ All of the above customizations can be done with clicks of the mouse

✔ All of the above can be based on patient outcome, example: transported vs cancelled calls

USE ON ANY DEVICE

The same full-use CloudPCR by Unified app works on any device, so you don't have to learn different versions of our software for different device types

Field Friendly

- ✔ PCs/Toughbooks

- ✔ iPads

- ✔ iPhones

- ✔ Android Tablets

- ✔ Android Phones

- ✔ Chromebooks

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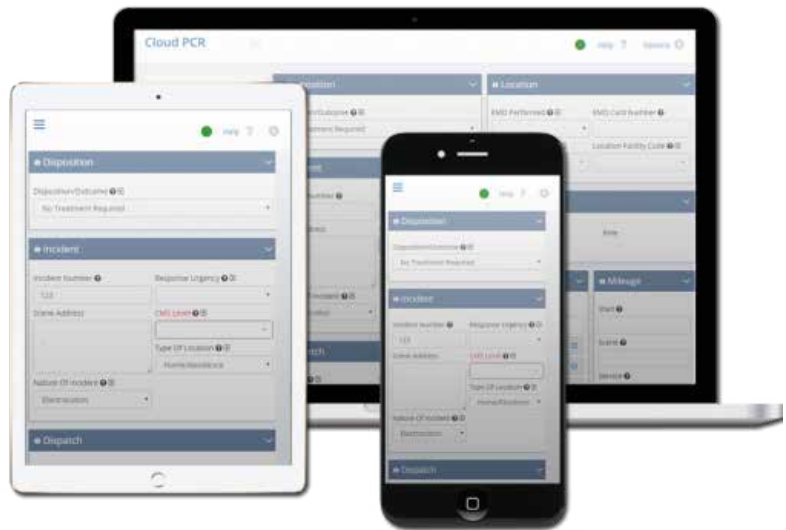
WHY YOU SHOULD CHOOSE UNIFIED SOLUTIONS

Ease of Use
So easy, your grandma could use it.

Opioid Alert
Alert your Medical Director when Opioids are administered.

HIPAA Compliant Security
Military grade cloud service that provides data security and encryption for your reports.

Works on Any Device
Chart on any phone, tablet, or PC.

Patient Lookup
Search for your agencies' previous patients by entering their name, date of birth, or social security number.

Auto Calculation
Our ePCR calculates what can be calculated, saving time and creating accurate run reports.

Time Sync
One-touch time reporting.

Advanced QA/QI
View, analyze, and approve PCRs.

Customizable Form
Use our easy form editor to customize our ePCR form for your agency.

Smart Location
Save time by quickly selecting your destination.

Visual Reports
See graphs and charts to understand your run report data.

Auto Load Mileage
Using google maps, we automatically calculate load mileage based on the scene and destination address.

IntelliSearch
Replace horribly long dropdowns with 'google like' search when selecting an drop-down option. (example: Medications and Procedures)

Intelligent Design
Equipped with intelligent technology that searches the data as you type and corrects your information.

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Narrative Builder

Easily compile your text narratives based on custom templates and information already in your run report.

Smart Validation

See validations in real time and navigate to the page and field by clicking on the validation message.

Cloud Database

Never worry about purchasing a server.

Offline with Auto Sync

Work offline when you have no internet, sync up when your back on-line.

Hospital Data Access

Give hospitals access to the data they need, when they need it.

Signatures

Allow users to save signatures to their account so they can sign documents easily, or have them sign using any touch screen device.

PCR History

See previous versions of a patient record.

Enterprise Workflows

Automatically run approvals, QA, billing, notifications, faxes, etc.

State Reporting

Seamless no-hassle state reporting, immediately transmits approved trips to your state bridge with no extra work.

NEMSIS V3

We are fully compliant with the latest NEMSIS requirements.

Billing Integration

Easily share your PCR's with your billing company.

Camera Enabled

Add context to your run reports with pictures taken from your device.

Digitized Paper Forms

Upload forms that your agency frequently uses so that they are all stored and filled out in the same place.

Report Notes

Communicate securely with people in your organization.

Voice-to-Text

Turn your spoken words into text.

Help AI

Our AI help engine shows you video's and articles for the page your on.

12-Lead Integration

Import your 12-Lead data into your patient care report.

AutoSave

Keep from loosing data with our automatic saving feature.

CAD Integration

Make dispatching simpler by integrating your CAD system with our PCR software so that certain fields are filled out automatically.

Device Security

Easily Manage which devices can access your account.

Easy to Manage

Admins enjoy a clean and simple interface that is easy to read, find what you need, and manage your account.

Basic Dispatch

Assign new calls to your crews.

Fast Deploying

Get set up and start using CloudPCR in a matter of hours.

Document Attachments

Attach any files or photos to your reports.

24/7 In-App Help

Get instant responses to your most urgent issues.

No Servers to Manage

Our platform works in the secure cloud, no servers to secure and manage.

No Installation Necessary

You don't need to be an IT expert to start using our platform, simply log in and start using it.

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Q: Offline? What if I'm in a remote area or have no WiFi/ LGE service available?

A: Yes. "Unified Solutions" works seamlessly online & offline. If your device is offline CloudPCR by Unified will save locally to your browser, and the next time your device regains internet connectivity, your ePCRs will be uploaded automatically in the background.

Q: You said cloud… is your software HIPAA compliant? Is it secure?

A: Yes. CloudPCR by Unified is HIPAA/HITECH compliant. Security isalways a top priority, all data transmission is encrypted using state of the art security practices. CloudPCR by Unified is based on the same Azure cloud technology as the U.S. military cloud system.

Q: Can the data be accessed from anywhere, is there a way to limit access?

A: Yes. CloudPCR by Unified is cloud based so by default you can access the application from any device anywhere at anytime. In addition, CloudPCR by Unified offers an optional security layer where the system administrator has the ability to lockdown the usage to only agency approved devices.

Q: What happens if someone deletes a patient record, is there historical versioning?

A: Yes. The CloudPCR by Unified system is engineered from the ground up to never lose or delete any data, the PCR is always versioned or possibly disabled, but the patient report data is always retrievable and never deleted from the database.

Q: Is there logging of user actions such as viewing, editing, and printing?

A: Yes. CloudPCR by Unified logs everything from creation & editing of patient data to actions by users like viewing and printing. These logs can be viewed and managed by admins and exported into excel if necessary.

Q: Do I own my data? Do I have access to export my data in the future?

A: Yes, you own your data. Unlike most vendors in the ePCR sector, CloudPCR by Unified does not believe in owning your patient data. This means you have access to all your patient data at any time and have the ability to export areports for the history of your organization in Excel, PDF, CSV, XML, or NEMSIS format.

Q: If I switch to CloudPCR, can I import my previous (historic) patient data?

A: Yes. CloudPCR by Unified can import your historical patient data based on standard NEMSIS data files.

Q: Where is the patient data stored, do you do backups?

A: Yes. Your data is hosted in the secure Microsoft Azure cloud. The patient data is stored redundantly in several database farms across the United States. This redundancy ensures that a copy of your data will always be available and accessible. Even if unexpected natural disasters or power outages strikes a region where one of our server farms are hosted, there are always redundant backups.

Q: Do you have reporting modules for QA/QI?

A: Yes. CloudPCR by Unified has an advanced QA module that gives you the ability to filter, sort & group data in ways that lets you obtain the analytical details you need to maintain quality care. With intuition & speed always in mind CloudPCR by Unified allows your QA admins to dynamically generate useful reports and data analysis in real time.

Q: Does your software conform to NEMSIS?

A: Yes. Cloud PCR by Unified is NEMSIS Gold certified. All form fields, validations, and exports conform to national and state NEMSIS specifications.

Q: What makes your software different?

A: Simply said, "Cloud PCR by Unified is the fastest, most intuitive, mobile ePCR on the planet".

Q: What do you mean by you're "the fastest"?

A: CloudPCR by Unified software to the core is about efficient & accurate patient reporting. Using is indeed believing. CloudPCR by Unified stands behind a 100% money back guarantee: we are faster than any system you have ever used or money back.

Q: What do you mean by you're the "most intuitive"?

A: While other vendors bloat their software with fancy add-ons, have six month onboarding times and tell you their software will eventually make sense if you use it long enough. CloudPCR by unified software is about common sense intuitive ease of use. Just watch our 5 minute introduction video & you will be able to use our ePCR system. Most customers submit their first test pcr within 15 minutes of getting their trial login credentials.

Q: What do you mean by you're "mobile"?

A: While others have mobile experiences that looks like PC software squeezed onto a tablet or a phone, we are a mobile-first company and simply said we get the mobile experience right!

Q: Do you have competitive pricing?

A: Yes. Unified Solutions offers a web based (Software as a Service) model. This allows us to have one of the bare bottom lowest total costs of ownership in the industry.

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Q: Do we have to purchase any equipment, or can we use our current devices?

A: Unified Solutions works across all device classes from smartphones, to tablets to PCs. That means no matter whether you are using a PC, Mac, Surface®, iPhone®, iPad®, Android phone, Android tablet, or even a Windows® phone our software will work flawlessly fast and efficient.

Q: Do you do HL7 hospital data integration?

A: Yes. Unified Solutions is well versed in HL7. We believe in standards and conform to HIPAA, NEMESIS and various state export requirements. Unified Solutions can integrate into your local hospital system using HL7, or can accommodate multiple (HIPAA compliant) alternatives including: 1. printable display form, 2. insta-fax allows with one click to fax the report to the hospital's HIPAA compliant fax machine, 3. web based platform where hospitals can log-on to see ePCR data for their transfers.

Q: Is support available 24/7?

A: Yes. Unified Solutions offers a variety of Service Level Agreements (SLA) depending on the customer's needs including 24/7 support. We believe in swift response times for all, and our standard agreement provides 48 hour turnaround (average same day resolution).

Q: Do you offer training?

A: Yes. To ensure a trouble-free launch, Unified Solutions provides a full suite of training options that include; online accessible videos, WebEx meetings and onsite visits all with our standard pricing.

Q: Do you accept customer feedback?

A: Yes. Unified Solutions is as good as it is today based on our awesome community of users and their great feedback. We are always seeking improvements, which is why Unified Solutions encourages users to report defects or name desired features. To make this easy our software has a request tool built right into it where it allows users to screenshot their browser and submit a request directly to the Unified Solutions development team.

Q: Do you require large upfront costs or long term contracts?

A: No. Unified Solutions flexible cloud based software allows customers to start risk-free with no upfront charges and no annual contracts! We believe in allowing our customers the freedom to continue to use us because they believe we are the best not because they are trapped.

The Vision Behind CloudPCR by Unified
We strive to merge great technology with common sense to create the world's best PCR system.

Who are we?
We are a team of passionate software developers working to provide fast and effective patient reporting by creating a PCR system more advanced than any other on the market.

What makes us different?
For years, the PCR market has been behind the technology curve, but CloudPCR by Unified puts an end to that by taking the same technology used in big hospitals and optimizing it for ambulances.

Our Guarantee
Simply stated CloudPCR by Unified users are guaranteed accurate entries, faster form completion, and better data, or they pay nothing.

Customer Service
We know implementing a new system is not always easy. With CloudPCR by Unified we provide easy-to-use tutorials, a built in e-help system, and on-site training, which is all included standard.

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